



II Semester B.B.A. Examination, May 2017
(CBCS) (F+R) (2014-15 and Onwards)

BUSINESS ADMINISTRATION

Paper – 2.6 : Production and Operation Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answers should be written in **English only**.

SECTION – A

1. Answer **any five** sub-questions of the following. **Each** sub-question carries **two** marks. (5×2=10)
- a) Define Production Management.
 - b) What is assembly line production system ?
 - c) Bring out the meaning of Automation.
 - d) How do you differentiate natural and artificial ventilation ?
 - e) What do you mean by Inventory Control ?
 - f) Give the meaning of control chart.
 - g) What is meant by Acceptance Sampling ?

SECTION – B

Answer **any three** questions of the following. **Each** question carries **six** marks. (3×6=18)

- 2. Briefly explain Alfred Weber's Plant location theory.
- 3. Briefly explain the principles of TQM.
- 4. State the purposes of work measurement.
- 5. Briefly explain the types of waste.
- 6. Outline the criteria for selection of suppliers.

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SECTION - C

Answer **any three** questions of the following. **Each** question carries **fourteen** marks. **(3×14=42)**

7. Discuss the scope and advantages of Automation.
 8. Explain the principles of material handling system.
 9. Bring out the factors influencing productivity.
 10. What is equipment reliability ? What are the modern scientific maintenance methods ?
 11. Write short note on :
 - a) Quality circle
 - b) ISO 14000
 - c) Industrial safety.
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